

Return and Exchange Form



If for any reason you are not perfectly happy with the items you ordered, **you can return and/or exchange them within 14 days of receiving your order.***

By referring to the “reasons” list below, please state the reason for returning or exchanging the items you ordered in the table, and place this form back into the box that you send back to us.

Order Details

(Please fill out)

Order Number: _____

Order Date: _____

Article Number/SKU	Product Name	Quantity	Exchange	Return	Reason
				<input type="checkbox"/>	
				<input type="checkbox"/>	
				<input type="checkbox"/>	
				<input type="checkbox"/>	
				<input type="checkbox"/>	
				<input type="checkbox"/>	
				<input type="checkbox"/>	
				<input type="checkbox"/>	

For Returns:

Please tick off the specific product in the Return column.

For Exchanges:

Please write in the Exchange column your preferred size of the specific product you would like to exchange, or put “same size” if you would like an identical replacement.

Reasons:

- 1 – Damaged/Faulty product
- 2 – wrong size
- 3 – incorrect delivery (not what I ordered)
- 4 – dislike (not what I expected)
- 5 – Other _____

Return Information

(For International Customers)

You have **14 days after delivery to return** your products.
Returns are at your own cost. You will be refunded **within 48 hours** after the products arrive at our warehouse.

This is how it works:

1. ✓ Fill out the returns and exchanges sheet provided to you in your package
2. ✓ If you cannot find it, go to <https://www.littlehipstar.com/en/shipping>, click on the link at the bottom of the page, and print out a new one.
3. ✓ Pack the products in their original packing and put them in a box with the return sheet
4. ✓ Give the box to your local post or whichever carrier you choose to use. The rest is on us!

*Please note that we can only exchange items that are in their original condition with all tags attached and that have not be used, worn, washed or damaged. The products must be returned in their original packaging and in a single delivery. Due to Hygienic reasons, articles like pacifiers, swimsuits and underwear are not accepted as returnable products.

Please send your returns to:

Multisped GmbH
c/o littlehipstar.com
Textil Logistik Zentrum
Güttinger Str. 35
DE – 78315 Radolfzell

(Please note that our address in Switzerland is merely the headquarters and not the warehouse address)

For questions you can reach us
Monday-Friday from 10am to 5pm if you
call this number: **+49 89 416 16 260** or you
can email us at **info@littlehipstar.com**

Dein littlehipstar  Team